



Community Tech Centers (CTCs)



2025 >>>

Some Key Digital Transformation Challenges



Digital Talent Shortage

- ICT graduates account for only **10% of the total skill pool each year.***
- Recruitment of qualified professionals remains difficult, with only **25% employer satisfaction. ****
- Slows down innovation and transformation.



Low Digital Literacy

- Only **32% of citizens have basic digital literacy.*****
- Large gap in digital readiness.



Mobile-Centric Populations

- **72% individuals** owning a mobile phone while Mobil cellular subscriptions per 100 inhabitants is **116%. *****
- Household computer ownership remains extremely low—**only 8% have access to computer.*****
- Uneven digital inclusion.

CTCs aim to:

- Promote digital literacy through schools and communities, aiming for **100% of high school students and 50% of Cambodian citizens to be digitally literate by 2030.**
- Increases **ICT graduate up to 20%** among other skills by 2031 and raise **employer satisfaction with ICT professional recruitment to 75%.**
- Achieve a **10% annual increase of** community-based businesses entering the e-Commerce market.





INTERNET KIOSK
COFFEE SHOP

POST OFFICE



CTC: Complete digital infrastructure for
community-wide digital transformation



COMPUTER LAB

TRAINING ROOM



Operational framework: Sustainability by Design



- Local Ownership and Community Engagement: oversee by high school board committee, includes local authorities and community leaders.
- Business and Fundraising Models for sustainability.
- Three years of operational support and knowledge transfer, complemented by regular training sessions and networking opportunities.

18 centers at a glance



- Digital Literacy Education for Highschool Students grade 10, 11 and 12. Approximately 10,000 students each year.
- Digital Literacy Program for local authority and citizens.
- Digital Vocational Track for 250 students in first year.
- 100\$ Startup Program: support 54 informal businesses into e-Commerce market.

Universal to Meaningful Connectivity

- CTC is a joint initiative between the Ministry of Post and Telecommunications (MPTC) and the Ministry of Education, supported by the MPTC's **Capacity Building Research and Development funding program**.
- *Currently, 18 centers are being piloted in 18 high schools across Takeo province.*
- MPTC envisions expanding these centers to all high schools nationwide, with the goal of driving digital transformation and ensuring full digital inclusion throughout Cambodia.





Q & A

